

Parcel Track & Trace Module

Keep track of important shipment details and milestone status, with visibility for customers

OVERVIEW

Blujay's Parcel Track & Trace module allows users and supply chain partners to track, report on, and see the history of parcels for increased efficiency and visibility. The module provides data including last update, tracking numbers, carrier, milestone status, expected delivery and more. Users can proactively notify customers of delays, as well as track on-time performance.

SOLUTIONS AT A GLANCE

- › Provide an enhanced customer experience for parcel shipments
- › Users and customers can track, report on, and see the history of parcels
- › Easy access to shipment details with tracking number, both authenticated and unauthenticated
- › Advanced search capabilities
- › Extract file with multiple shipments based on milestone status
- › Track on-time performance of parcels
- › Proactively notify customers of exceptions

Major carriers supported

KEY FEATURES

- › Supported carriers include: UPS, FedEx, DHL, USPS, UCM
- › Tracking number and look-up, with EDI and fixed scan data extract file integration
- › Advanced search for exception with drill-down details
- › Extract file (alert file) with multi-status updates for multiple packages: Milestone status updates, alert file configuration
- › Import shipments from outside of Blujay's Parcel
- › On-demand purge scripts
- › Scheduled reporting available
- › Unauthenticated users: obtain status info with tracking number or reference number

SOLUTION

Available for Blujay Solutions' Parcel users, the Track & Trace module is quick and easy to install, extending the capabilities for you, your partners, and customers to access shipment status and information. Enhance your customers' experience, visibility, and satisfaction with Track & Trace abilities for both authenticated and unauthenticated users.

Track & Trace supports major carriers including UPS, FedEx, DHL, USPS, and UCM, with many more added regularly. Capture EDI or fixed scan data extract records to get every milestone status for your shipments. In addition to data from the Parcel solution, Track & Trace enables you to import shipments from other systems. Capture the data you want to see, with easy reporting configurations you can set and forget, or adjust as needed. With advanced search for exception, users can link the tracking and drill down further into the results. Everything is at your fingertips from one user interface.

Unauthenticated users can enter tracking number or reference number, using Track & Trace to obtain status information available via files provided by the carriers and the Parcel historical data.



ABOUT BLUJAY SOLUTIONS

Blujay Solutions helps companies around the world achieve excellence in logistics and trade compliance - it's in our DNA. Through a blend of Data, Networks, and Applications, delivered in the Blujay Way, our DNA platform powers the Frictionless Supply Chain for thousands of the world's leading manufacturers, retailers, distributors, freight forwarders, customs brokers, carriers, and logistics service providers.