

BluJay Solutions is committed to delivering web applications that are robust, responsive, and secure. To do so, our product makes use of capabilities and technologies available in modern browsers, which also provide improved performance and security. For the best experience with Transportation Management for Shippers, BluDex® and Procurement, please periodically review the technical requirements listed here.

### **Proxy Servers, Web Filters, and Page Caching**

Due to the dynamic nature of these applications, any proxy or hardware caching of BluJay Solutions websites (\*.blujaysolutions.net) should be disabled. Web traffic to and from BluJay Solutions domains should be whitelisted in any web filters and proxy servers.

### **Pop-Up Blockers:**

BluJay Solutions applications make use of pop-up windows, so pop-up blockers should be disabled for BluJay Solutions websites (\*.blujaysolutions.net).

### **Screen Resolution:**

A minimum resolution of 1366 x 768 is required. Higher screen resolutions are supported.

### **IP Addresses:**

As public cloud infrastructure components are introduced into BluJay Solutions software and the architecture of dependent systems, IP addresses can and will change over time. BluJay Solutions does not recommend a strict whitelisting policy as it may lead to reduced or unavailable functionality. For clients who must strictly whitelist IP addresses:

1. For firewalls that support the ability to whitelist hostnames, whitelist \*.blujaysolutions.net
2. For firewalls that do not support the ability to whitelist hostnames, whitelist 69.87.151.0/25 and 74.120.100.0/22
3. Periodically update your whitelist with the [Amazon AWS IP address ranges](#)
4. Periodically update your whitelist with the [Google Compute Engine IP address ranges](#)



## Web Browser:

- Microsoft Internet Explorer
  - Version 11
  
- Microsoft Edge
  - Newest version
  
- Mozilla Firefox
  - Newest ESR
  
- Google Chrome
  - Newest version

## Parcel Kiosks

See **Parcel Kiosk Technical Requirements** document.